

### THE 2023 RYDER CUP

CAPTAINS CLUB HANDBOOK

September 28 - October 1, 2023 Marco Simone Golf and Country Club Rome, Italy





# WELCOME TO THE 2023 RYDER CUP

On behalf of everyone connected with the 2023 Ryder Cup, I would like to welcome you to the Captains Club at Marco Simone Golf & Country Club.

The Ryder Cup is one of the world's leading sporting events and we are delighted to be staging it in Rome, one of the world's most iconic cities, for the first time.

Whether you have previously been to a Ryder Cup, or are attending for the first time, I hope you have an incredible experience as part of this unique sporting occasion.

If you require assistance with anything during your visit, please do not hesitate to speak to a member of our team.

Enjoy the golf.

**GUY KINNINGS** 

EXECUTIVE DIRECTOR - RYDER CUP

# CONTENTS

GETTING TO MARCO SIMONE	04
THE EXPERIENCE	06
THE FOOD AND DRINK	07
THE SCHEDULE	08
THE MAP	09
THE APP	10
YOUR TICKETS	11
ESSENTIAL INFO AND FAQS	12

### **GETTING TO MARCO SIMONE**

#### **GENERAL INFORMATION**

There will be a complimentary shuttle between the train stations Ponte Mammolo (Metro B) and La Rustica UIR (FL2 railway), and Marco Simone. The service will run between Tuesday 26 September and Sunday 1 October, and the first shuttle bus services will leave at 5am.

There is no direct access to Marco Simone Golf and Country Club during Ryder Cup Week.

#### **TRAIN AND RIDE**

The only way to access the event is with the free shuttle bus service from the Park and Ride or Train and Ride facilities listed below.

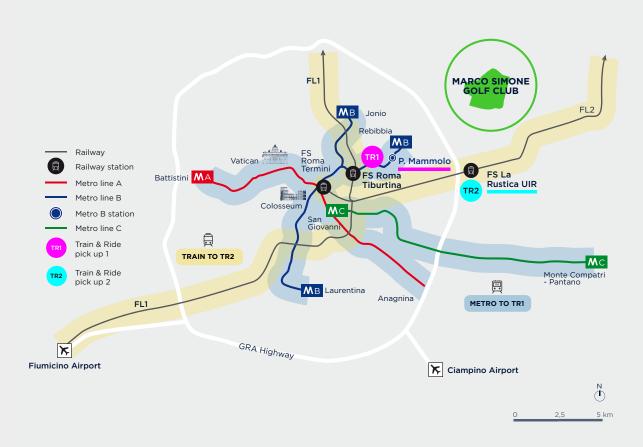
#### TRAIN AND RIDE 1 (TR1)

**Location:** Ponte Mammolo Metro station. **Time to venue:** At least 70 minutes.

#### **TRAIN AND RIDE 2 (TR2)**

**Location:** FS La Rustica UIR train station. **Time to venue:** At least 55 minutes.

These estimated times include a 5-10 minutes queuing time to board the shuttles, and a 10-15 minutes walk to the golf course and through security but may vary depending on the level of traffic, security checks and spectator numbers, especially at peak times.



## **GETTING TO MARCO SIMONE**

#### **PARK AND RIDE**

There are 3 park and ride locations, giving easy access from all directions. Car parking passes are now available for purchase.

From the dedicated park and ride car parks there will be free shuttle buses to and from the Marco Simone Golf and Country Club.

Please note, roads around the venue will be closed, and there is no public parking near or at the venue.

#### PARK AND RIDE 2 (PR2)

Location: FS La Rustica UIR train station.

**Recommended:** Travelling from the south side of Rome.

Time to venue: At least 55 minutes.

#### PARK AND RIDE 4 (PR4)

Location: Guidonia Airport.

Recommended: Travelling from outside of Rome.

Time to venue: At least 60 minutes.

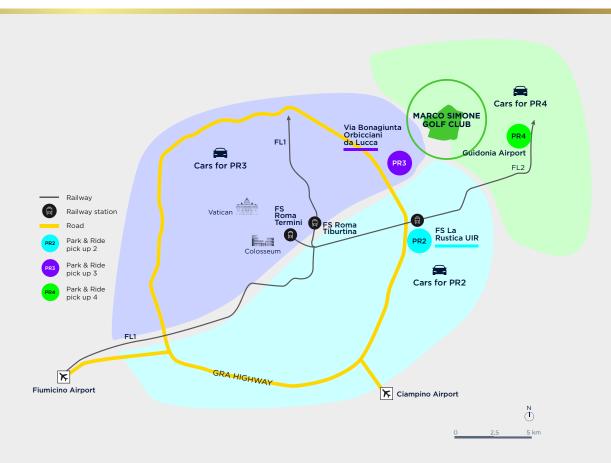
#### PARK AND RIDE 3 (PR3)

Location: Via Bonagiunta Orbicciani da Lucca.

Recommended: Traveling from the north side of Rome.

Time to venue: At least 40 minutes.

Parking tickets can be bought in advance at rydercup.com/2023-ryder-cup-transport





#### **CAPTAINS CLUB**

This superb facility opens up on to a sun-drenched balcony with striking panoramic views overlooking the 7th hole.



#### **THE COURSE**

The Captains Club is well placed for guests to experience the best of the Ryder Cup, located at the heart of the course.

Guests can enjoy the 7th from the facility, and are a short walk from the 1st, 6th and 8th.





#### THE FOOD

Guests arriving in the Captains Club will enjoy a delicious breakfast buffet with a range of hot and cold foods.

Lunch service will begin with a selection of fine canapes to whet the appetite, followed by an enticing buffet featuring Roman pasta dishes, Italian-inspired main dishes with locally sourced vegetable dishes and salads.

A selection of Italian sweet and savoury snacks will be served in the afternoon.

Captains Club guests will be served a range of complimentary soft drinks, beers, Italian wines and house spirits.



#### **ORDER OF SERVICE**

BREAKFAST	THURS - SAT: 07:00 - 10:30 SUN: 09:00 - 10:30
BAR OPEN	12:00
LUNCH	12:00 - 14:00
AFTERNOON TEA	16:00 - 18:00
BAR CLOSED	18:30

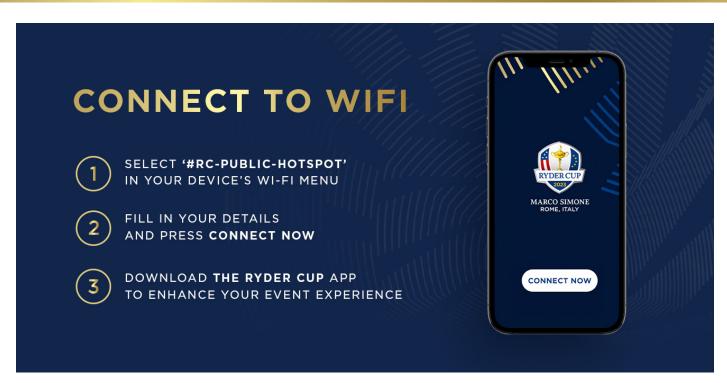
## THE SCHEDULE

	THURSDAY	FRIDAY	SATURDAY	SUNDAY
FIRST SHUTTLE BUSES DEPART	05:00	05:00	05:00	05:00
FAN VILLAGE OPEN	06:15	05:30	05:30	06:15
COURSE OPEN	06:45	06:30	06:30	06:45
CAPTAINS CLUB OPEN	07:00	07:00	07:00	09:00
BREAKFAST	07:00	07:00	07:00	09:00
MORNING SESSION FIRST TEE	N/A	07:35	07:35	11:35
JUNIOR RYDER CUP STARTS	07:30	N/A	N/A	N/A
LUNCH START	12:00	12:00	12:00	12:00
AFTERNOON SESSION FIRST TEE	N/A	12:25	12:25	N/A
AFTERNOON TEA	16:00	16:00	16:00	16:00
OPENING CEREMONY	16:00	N/A	N/A	N/A
CAPTAINS CLUB CLOSE	19:00	19:00	19:00	19:00
SITE CLOSE	19:30	20:00	20:00	20:00
LAST BUSES	21:00	21:00	21:00	21:00

### THE MAP



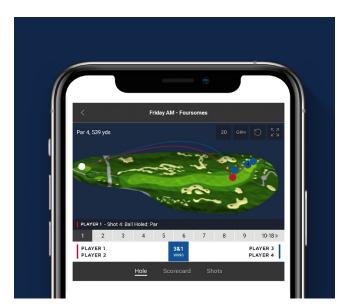
Visit rydercup.com or download the app to use the Interactive map, featuring your live location, the live player locator, and all the facilities.



### THE OFFICIAL RYDER CUP APP



- See your exact location on the map
- See where player groups are live in real time
- Toggle facilities on and off

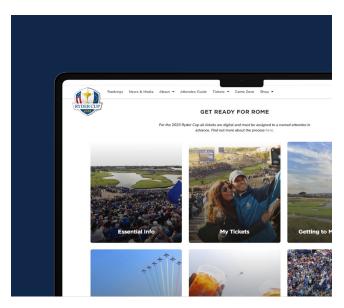


• See all the shots in precise detail





 Get the inside track with Outcome IQ powered by Capgemini



 Find out all you need to know with the Attendee Guide in the app and at rydercup.com

### YOUR RYDER CUP TICKETS

All tickets for the 2023 Ryder Cup are digital.

Ticket purchasers must assign all tickets to attendees, including themselves if they are attending, ahead of the event.

For your visit to the Captains Club you will have two tickets per day, one granting you access to the course, and the other granting you access to the Captains Club.

#### IMPORTANT:

Attendees are advised to download their tickets to a digital wallet such as the Apple Wallet or PassWallet for Android. Please note that the standard Wallet app on Android devices is not compatible.

You can do this by visiting rydercup.vivaticket.com and logging into your account.

#### **TICKET ASSIGNMENT FAQs**

**Q:** I think I've assigned myself a ticket, but I can't find the ticket itself. What should I do?

**A:** Please login using the email address that you assigned the tickets to, using the **Ticket Holder** url: bit.ly/RCTHLogin

If this is the first time you've logged in using the Ticket Holder link, you will be invited to restore your password. Please use the **Ticket Holder** log-in from this point forward. There is no need to create a new account to receive tickets.

**Q:** I've assigned a ticket to someone else, but they haven't received an email. What should I do?

**A:** Advise them to check their junk folder. If tickets are not found, please contact the team at rydercuphospitality@europeantourgroup.com



### **ESSENTIAL INFO**

#### WHAT TO BRING

- · Your Mobile Phone
- A valid form of original ID showing full name, date of birth and nationality
  - A camera (Not on matchdays)
    - · A refillable water bottle
    - · Appropriate footwear
  - · Appropriate clothing for forecast weather
    - Sunscreen
  - Bags no bigger than 40CM X 30CM x 30CM or 16 X 12 X 12

#### WHAT NOT TO BRING

- Alcohol
- Glass
- Portable TVs
  - Banners
- Camping Chairs or any other form of stool or folding chair
- Please refer to the ground regulations for a full list of prohibited items



#### **ACCESS TO MARCO SIMONE GOLF & COUNTRY CLUB**

**Tickets:** Digital tickets will be made available for assignment from mid-July by email to the purchaser. Purchasers must assign tickets to all attendees, including themselves if they are attending.

**Accessibility**: There are dedicated spectator assistants at key areas onsite, around the golf course and in public areas. The site will offer access to those with mobility issues, including viewing areas and disabled toilet facilities.

**Grandstand access:** The First Tee Grandstand has a section of reserved seats and the Vista grandstand, situated by the 12th and 13th hole, seats are all reserved. All other grandstand seating is free, on a first-come first-served basis.

Luggage drop-off: Guests are encouraged not to bring luggage, large bags or suitcases to the venue. For those who have no other option, there will be a facility to store luggage at the on-site shuttle bus terminals before the security checks. Please note that this is a paid service.

#### THINGS TO REMEMBER

**Dress code:** Please dress accordingly for the weather conditions. The course at Marco Simone is hilly, so sensible footwear is advised. Shoes with metal spikes are prohibited.

Chargers: Guests may bring portable phone chargers onsite. Portable chargers will also be available for rent. There is a €20 weekly rental fee and a €20 deposit fee, which will be repaid upon the return of the portable charger.

**Enhance your experience:** Remember to download the official Ryder Cup app and allow notifications for real-time updates. The app is host to the Interactive Map, which features wayfinding and live tracking of player groups, and much more.

First Tee Experience: Upgrade ticket holders are required to be in their seat 45 minutes before the First Tee time, otherwise their seat may be offered up to other fans, in order to ensure that the stand is full. Those without upgrades are encouraged to arrive as early as possible.

Access to the course: There is no pedestrian access to Marco Simone. There are a number of park and ride locations, and public transport options for attendees. For more information please visit rydercup.com

Payments: There are no cash machines at the venue. We strongly encourage the use of debit and credit cards as all vendors will accept card payments.

#### **SECURITY**

Original ID/Passport required: Before accessing the course, all ticket holders will be required to provide their full name, date of birth and nationality as required by Italian legislation. When entering the venue all tickets will be checked against the ticket holder ID/Passport. Photocopies of ID/Passports will not be accepted.

**Enhanced security checks:** There are enhanced security checks at the gates, so please allow enough time to enter the course ahead of the First Tee.

**Terrain:** The event is held on a golf course which has many areas of undulating and uneven terrain, the condition of which will vary as weather conditions change. Guests should therefore be prepared to attend the event suitably prepared for such conditions and any changeable weather.

Fore! Be aware and listen for the shout of Fore! Shouting Fore! is a warning given by a player who believes the ball may leave the playing area. If you hear Fore! please protect your face and head.

Please visit our website for more general and safety related information and FAQs and seek out one of our volunteers on site if you have any questions during your visit.



## The 2023 Ryder Cup would like to thank our Commercial Family for all their support.

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